

Large Auto Manufacturer Creates Operational Efficiencies & Reduces Compliance Risk with Automated Timekeeping Solution

► CHALLENGE

To eliminate the use of an error-prone manual timekeeping system and align with the WFM initiative of its well-known parent company, the client sought to implement an automated timekeeping solution. To ensure a smooth and successful enterprise deployment, the client required expert WFM guidance to assist with implementation planning and execution.

► SOLUTION

Workforce Insight was engaged as the client's trusted advisor, providing a project team comprised of experienced resources hand-selected for their industry, technical and functional WFM solution expertise. The team worked in close collaboration with the client to provide strategic pre-implementation consulting services and turn-key implementation expertise to support system deployment. Services performed as part of this project include:

Workforce Management Assessment

Review of current business processes and pay policies and training and change management needs assessment; detailed findings presentation and recommendations for going forward

Business Process Redesign

Identifying and implementing new or improved processes that create efficiencies and align with the new timekeeping system, including development of process design and policy change documentation

Pre-implementation Consulting & Deployment Planning

Including project charter and communication development, project plan and design development, documentation of projected resource needs, timeline and budgetary guidelines/recommendations

Comprehensive Timekeeping System Implementation + Training & Change Management Services

Including system configuration and interfaces, testing, go live and post-deployment support; training and change management strategy development; delivery of instructor-led and web-based training, communication plan development and execution, go-live user support

CLIENT PROFILE

U.S. Subsidiary of Large International Motor Company



Employees: 5,000