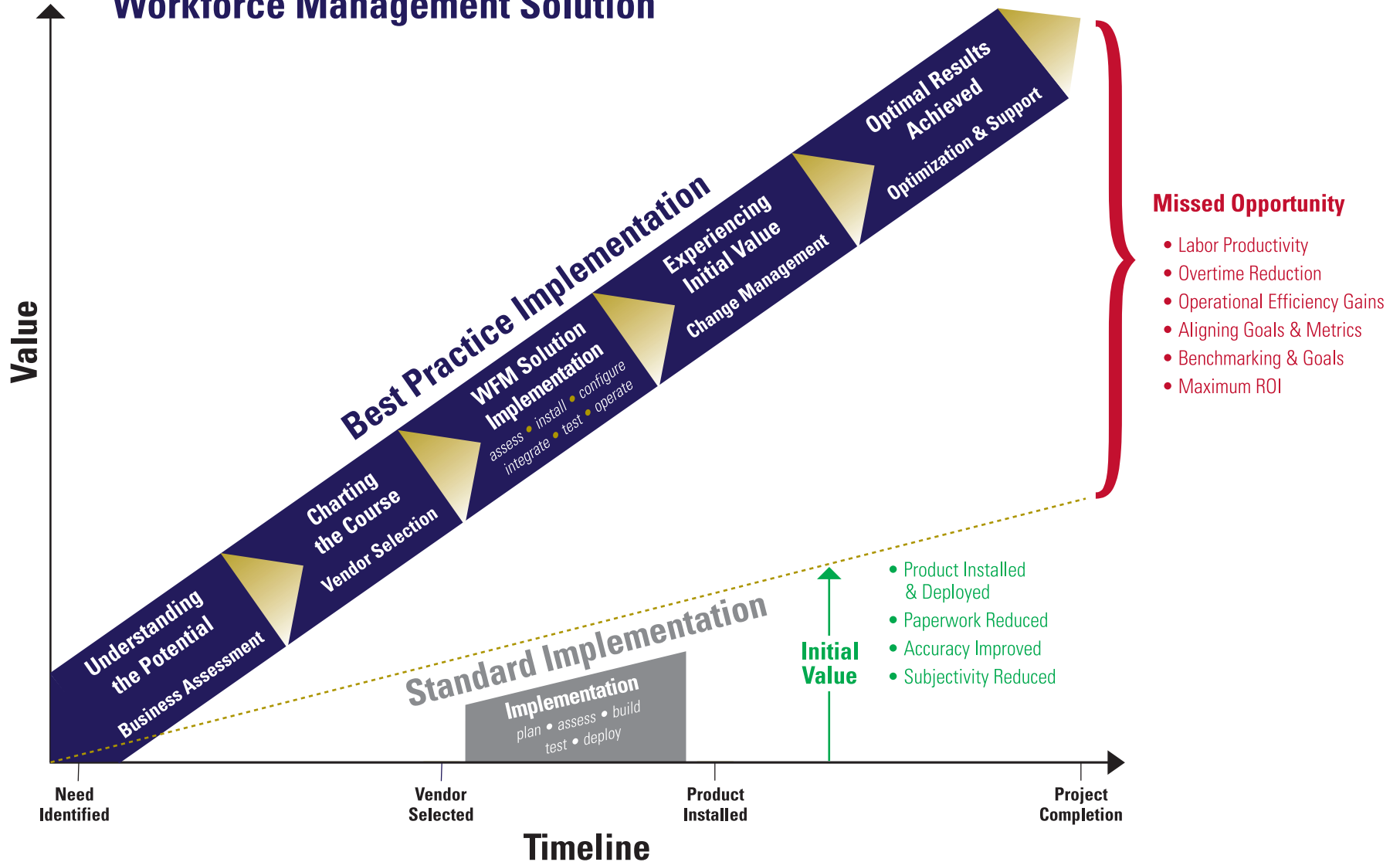


# Best Practice Implementation of a Workforce Management Solution



Depiction of typical software implementation, where product has been sold and project approved based on the “promise” of its full offering – on everything the software “can” do. In contrast, upon installation, only basic improvements are realized when implementation is not aligned with organization goals or change transformation required for success. A Best Practice implementation begins at the earliest point in the timeline, during the needs assessment when core objectives, benchmarks and metrics for success are established to drive every phase of implementation, charting optimal course for return on investment.